

4. Volunteering

Volunteering is at the heart of what we do. The sessions in 'volunteering' will give individuals and organisations who organise and manage volunteers an introduction to the various aspects of engaging with volunteers - recruitment, selection, support and guidance, risk assessment, volunteering policies and examples of best practice.

4d Getting the best from your volunteers

By the end of this session, participants will:

- understand good practice in relation to motivation, support and supervision of volunteers
- recognise the opportunities for volunteers' personal development and learning
- know how to give appropriate recognition to volunteers
- recognise key sources of conflict and ways of managing difficulties
- understand when and how to terminate the volunteering relationship

Date: 20 October 2010

Location: Llangefni

Duration: 1 day course

To book a place on this course, please

Medrwn Môn

Town Hall, Bulkeley Square, Llangefni,